

# IMC VETS 2 GWAC Capability Statement



Innovative Management Concepts, Inc. (IMC) is a Department of Veterans Affairs (VA) Center for Verification and Evaluation (CVE)-verified Service-Disabled Veteran-Owned Small Business (SDVOSB) with a 32+ year history of successful performance on Federal contracts in the Departments of Defense, Homeland Security, Energy, Transportation, Justice, Treasury, and Veterans Affairs (VA). IMC has a DCAA approved rate structure for Cost Type contracts.



IMC provides the full range of required GSA VETS 2 IT and project solutions and services, including:

- **Data Management**
  - Cloud Computing Services, Data Architecture, Analysis and Design, Data Governance, Data Migration, Data Quality Management, Data Security Management, Data Warehousing and Business Intelligence Management, Document, Record and Content Management, and Network and Individual Storage Management.
- **Information and Communications Technology**
  - Collaboration Technology Services, Pv6 Implementation and Support Services, Telepresence and Video Services, Virtual Private Network (VPN), Virtualization Services, Voice over IP (VoIP) Services, and Wireless Services.
- **IT Operations and Maintenance**
  - Bring Your Own Device (BYOD) Support Services, Data Center Management, Email and File Server Management, IT Helpdesk / IT Support, IT Training, Mobile Device Management, PC Provisioning, and Server and Device Management IT Security.
  - Continuous Diagnostics and Mitigation, Continuous Security Monitoring Services, Identity Management and Access Management, Information Assurance, Intrusion Detection, IT Disaster Recovery Services, IT Security Incident Response, Network Security Monitoring, and Security Assessment Services/Vulnerability Analysis Services DR.
- **Software Development**
  - Mobile Application Development Services, Software Design, Software Maintenance, Software Programming / Engineering, Software Testing, and Web Development
- **Systems Design**
  - Computer Systems Architecture and Integration, Configuration Management, Information Management, and Network Infrastructure Design.
  - Office Automation Computer Systems Integration and Smart Buildings Systems Integration.
- **New and Emerging Technologies**
  - Software Defined Networks and Storage, Quantum Computing, Nanosensors, Internet of Nanothings, and Big Data.
- **IT Services-based Ancillary Support**
  - Administrative Support, IT Products, Server Racks, and Software Licenses.

## IMC Differentiators

- **International Organization for Standardization (ISO) certifications:** ISO 9001 Quality Management, 20000 IT Service Management, and 27001 Information Security Management.
- **CMMI Maturity Level 3** for Development and Services.
- We understand **IT best practices** and have a large group of Project Mgmt. Institute-certified Project Management Professionals and experienced ITIL practitioners.
- Our **teaming relationships** with cloud service providers and CyrusOne provide a full range of cloud hosting and server virtualization capabilities and services.



IMC's **GSA VETS2 GWAC** number is 47QTCH18D0028 (current 5-year period is 23 Feb. 2018 through 22 Feb. 2023 with a 5-year option period that extends to 22 Feb. 2028).

## Company Information

TIN: 54-1516173  
DUNS: 605691807  
CAGE Code: 06W5G  
ueID: E1KJG94MCPL7

IMC's Primary NAICS codes are: 519130, 518210, 517311, 541511, 541512, 541513, and 541519.

*For More Information:*

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*The breadth and depth of experience in our core service areas makes IMC a low-risk, high-reward choice for Federal IT contracts on the VETS 2 GWAC.*



# IMC'S IT Experience – Prime Task Orders/Contracts

	VETS 2 GWAC Task Areas							
	Data Management	Info & Comm. Mgmt.	IT O&M	IT Security	Software Dev.	Systems Design	New/Emerging Tech.	Ancillary Support
Enterprise-level onsite IT support services using the ITIL framework for the <b>Army National Guard, National Capital Region, Network Enterprise Center</b> , including help desk, LAN management, systems administration, cybersecurity, web services, mobile device management, COOP, VTC, and hardware/software mgmt.	✓	✓	✓	✓		✓	✓	✓
Enterprise Services Integration and Modernization (ESIM) for the <b>United States Army Pacific G6</b> to enable effective sustainment and modernization of C4 and IT systems in support of ESIM, its subordinate units, and its strategic and operational partners.	✓	✓	✓	✓		✓	✓	✓
Enterprise-level onsite IT support for the <b>Department of Energy's Western Area Power Administration</b> including network administration, software development, systems design and integration, help desk, LAN management, cybersecurity, web services, database and data management services, SCADA programming, and SharePoint services.	✓	✓	✓	✓	✓	✓	✓	✓
Business case and business process analysis for the Department of Justice's <b>United Stated Marshals Service</b> .	✓	✓		✓		✓	✓	✓
Maintenance of the Critical Infrastructure Information Sharing Environment technical platforms and functionality, to include stakeholder engagement and O&M, for the Department of Homeland Security's <b>Cybersecurity and Infrastructure Security Agency</b> .	✓	✓	✓	✓	✓	✓		✓
Software development and systems integration and automation controller support for the <b>Veterans Health Administration's</b> Consolidated Mail Outpatient Pharmacy.	✓	✓	✓	✓	✓	✓	✓	
Technical support for cloud security for the <b>Veterans Affairs Office of Cyber Security</b> , including cloud performance and security metrics, continuous monitoring, and incident response processes and procedures.	✓	✓		✓			✓	
Onsite IT support for the <b>Department of Transportation's Eastern Federal Lands Highway Division</b> , including project management, server administration, help desk support, GIS services, and website development and maintenance (web-based applications).	✓	✓	✓	✓	✓			
Independent Verification and Validation services for the <b>Transportation Security Administration</b> , the <b>Department of Homeland Security Office of the Chief Financial Officer</b> , and multiple <b>Department of Veterans Affairs</b> and <b>Department of Defense</b> agencies.	✓	✓	✓	✓		✓	✓	✓
Operational test and evaluation IV&V services for the <b>Department of Homeland Security, Transportation Security Administration's</b> SecureFlight system, including planning, design, development, testing, and operations.	✓	✓	✓	✓	✓	✓		
Onsite IT support for the <b>Air Force Medical Readiness Agency</b> , the <b>Defense Security Cooperation Agency</b> , and the <b>Walter Reed Army Institute of Research</b> including server and network administration, mobile support, help desk, SharePoint, and web services.	✓	✓	✓	✓	✓	✓		
Data center migration planning/execution support for the relocation/ consolidation of data centers for the <b>Department of Treasury's Office of the Comptroller of the Currency</b> .	✓		✓	✓				✓
Help desk, hosting, and server admin. for the <b>Army's March2Success</b> website and sustainment of the Army Training Mgmt. System for the <b>Army Combined Arms Center</b> .	✓	✓	✓	✓	✓			
Technical Control Facility communications support and operations and maintenance support for the <b>Air Force Space Command</b> in Dahlgren, Virginia.		✓	✓	✓				
Intelligence analysis tool (TechWatch) development, support, cybersecurity, and training for the <b>Army National Ground Intelligence Center</b> .					✓	✓		✓

### A History Of VETS GWAC Success

IMC is an experienced IT services and solutions provider with a successful history of strong performance with GWACs and contract vehicles. IMC was a consistent performer on the original VETS GWAC, winning 33 task orders since 2007 with a total value of \$140M. We have a strong team of partners (large, mid-sized, and small businesses) that include all socioeconomic designations.