IMC Capability Statement

Innovative Management Concepts, Inc. (IMC) has 32+ years of successful performance on more than 100 Federal prime contracts since 1989 and is a Department of Veterans Affairs-verified Service-Disabled Veteran-Owned Small Business (SDVOSB). IMC's experience covers a wide range of services including:

- Managed IT Services, Using ITIL Processes and Best Practices
- IT System and Network Development, Management, and Modernization
- Software and Web Development (Agile, Waterfall, Hybrid)
- Business Intelligence and Data Analytics, including Data Management and Knowledge Management
- Software Quality Assurance (SQA) and IV&V
- Cybersecurity, including Cyber Compliance and Governance
- Cloud/Hosting Services and Data Center Professional Services
- Program Management and Strategy, including IT and Data Governance

IMC has provided IT solutions and services to the Departments of Defense, Energy, Homeland Security, Transportation, Justice, Treasury, Veterans Affairs, and the General Services Administration.

*The breadth and depth of experience in our core services makes IMC a **low-risk, high-reward** choice for Government IT contracts/task orders.*

IMC Differentiators

- IMC has a Defense Counterintelligence Security Agency (DCSA) Top Secret Facility Clearance, Defense Contract Audit Agency (DCAA)-audited indirect rates and approved accounting system for cost type contracting, and a third-party CPA-approved estimating system.

- IMC has been appraised at Maturity Level 3 of the CMMI Institute's Capability Maturity Model Integration (CMMI)® for Development (CMMI-DEV) and Services (CMMI-SVC), demonstrating we are a process-driven organization and a mature provider of IT solutions and services to existing and potential clients. Our defined standard process frameworks ensure that best practices are not only adopted once, but captured over the long term.

  CMMI DEV /3℠ Exp. 2022-12-06 / Appraisal #4065
  CMMI SVC /3℠ Exp. 2022-12-06 / Appraisal #4065

- IMC's commitment to quality is evidenced in our International Standards Organization (ISO) certifications: *ISO 9001 Quality Management, 20000-1 IT Service Management, and 27001 Information Security Management*. These certifications demonstrate that IMC has established, verified standards of quality and capability.

- IMC understands IT best practices and we use them to help clients overcome technology challenges and resistance to technological changes. We have a large group of certified Project Management Professionals, experienced ITIL practitioners from Foundation to Expert, and multiple IT and cybersecurity certifications.
- IMC has a successful track record of attracting and retaining top talent, with an excellent benefits package and positive team working environments.

Company Information

TIN: 54-1516173
ueID: E1KJG94MCPL7
DUNS: 605691807
CAGE Code: 06W5G

Top Secret Facility Clearance

IMC's Primary NAICS Codes:

- 518210 - Data Processing, Hosting, and Related Services
- 541511 - Custom Computer Programming Services
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541519 – Other Computer Related Services
- 519130 - Internet Publishing and Broadcasting and Web Search Portals

IMC accepts Government Purchase Cards.

IMC is a CIO-SP3 Small Business prime contractor.

☐ Contract Number HHSN316201800018W Service-Disabled Veteran-Owned Small Business (SDVOSB)

☐ Contract Number 75N98120D00124 Small Business (SB)

☐ Supported Task Areas: 1 through 10

For More Information:

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IMC's IT Experience– Prime Task Orders/Contracts

- Enterprise Services Integration and Modernization to enable effective sustainment and modernization of C4 and IT systems for the **USARPAC G6** – services include site survey, engineering, design, procurement, logistics, implementation, operations and maintenance, knowledge management, cybersecurity, and training.

- Enterprise-level onsite IT support services using the ITIL framework for the **Army National Guard, National Capital Region, Directorate of Information Management**, including help desk**,** LAN management, systems administration, cybersecurity, web services, mobile device management, COOP Support, VTC, hardware, and software management.

- Business process and business case support services for the **United States Marshals Service (USMS)** Information Technology Division (ITD), including portfolio analysis/alignment, enterprise data governance analysis/development, enterprise risk management analysis/ development, financial management analysis/ support, and procurement support and subsequent IT requirements analysis services necessary to develop and/or acquire technology solutions across the agency.

- Maintenance of technical platforms, functionality, and stakeholder engagement for the **Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency's** Critical Infrastructure Information Sharing Environment, including the Critical Infrastructure Communities of Interest on the Homeland Security Information Network – Critical Infrastructure (HSIN-CI).

- Operational test and evaluation IV&V services for activities surrounding planning, design, development, test, and operations of the Secure Flight system for the **Transportation Security Administration** and IV&V support for the **DHS Office of the Chief Financial Officer** Financial Systems Modernization Joint Program Management Office.

- Support the **Internal Revenue Service**'s IT Strategy and Planning, Business Planning and Risk Management Office and the Enterprise Intake Branch for maintenance of the Project and Portfolio tool and Work Request Management System.

- DevSecOps continuous capability development/sustainment support for the **Air Force Material Command's Enterprise Environmental Safety and Occupational Health** organization to maintain/enhance baselines (software, technical, and online repositories), help desk tier I-III services, and data stewarding activities for the Enterprise Environmental Safety and Occupational Health Management Information System.

- Full software development lifecycle activities to preserve and enhance the Air Force Reliability and Maintainability Information System (REMIS) for the **Air Force Life Cycle Management Center (AFLCMC) Logistics Legacy Systems Division AFLCMC/HIM**, including systems engineering, Agile development, operations and sustainment, platform support, database administration and help desk support, system and software maintenance, cybersecurity, and training.

- Technical and expert support for the **Air Force Chief Data Officer** for program management, strategy and governance, data capabilities, risk management, quality and data assurance, policies/standards and transparency, strategic communications, education and training, and the Air Force Data Factory.

- Enterprise-level IT support using ITIL framework for the **Department of Energy's Western Area Power Administration** headquarters and Regional Offices in seven Mountain and Western states, including network administration, help desk support, LAN management, cybersecurity, web services, Oracle data services, Maximo services, SCADA programming, VTC, Agile DevOps, and SharePoint/KM services.

- Project management, GIS, server administration, database management, COOP, and web development/maintenance for the Department of Transportation, Federal Highway Administration, **Eastern Federal Lands Highway Division**.

- Multiple **U.S. Department of Veterans Affairs** contracts, such as:
  - Integration support and software development for the VA's Consolidated Mail Outpatient Pharmacy, including integration of Cerner EHR.
  - IT enterprise governance support to the Directorate of IT Enterprise Strategic Planning and Governance.
  - Technical support to the Office of Information Security Office of Cyber Security in support of VA efforts regarding the security of Cloud initiative programs and projects of various sizes and complexities.

- Email-based help desk support, hosting, cybersecurity, and server administration for the **U.S. Army Recruiting Command's March2Success** website.

- Onsite IT support for the **Air Force Medical Readiness Agenc**y, the **Defense Security Cooperation Agency**, and **Walter Reed Army Institute of Research** including server/network administration, mobile support, help desk, SharePoint, and web services.

CIO·SP3
SMALL BUSINESS
IT SERVICES/SOLUTIONS

The CIO-SP3 vehicle provides federal or civilian agencies a mechanism for efficiently ordering IT solutions and services at equitable and reasonable prices while helping to achieve their socio-economic contracting goals.